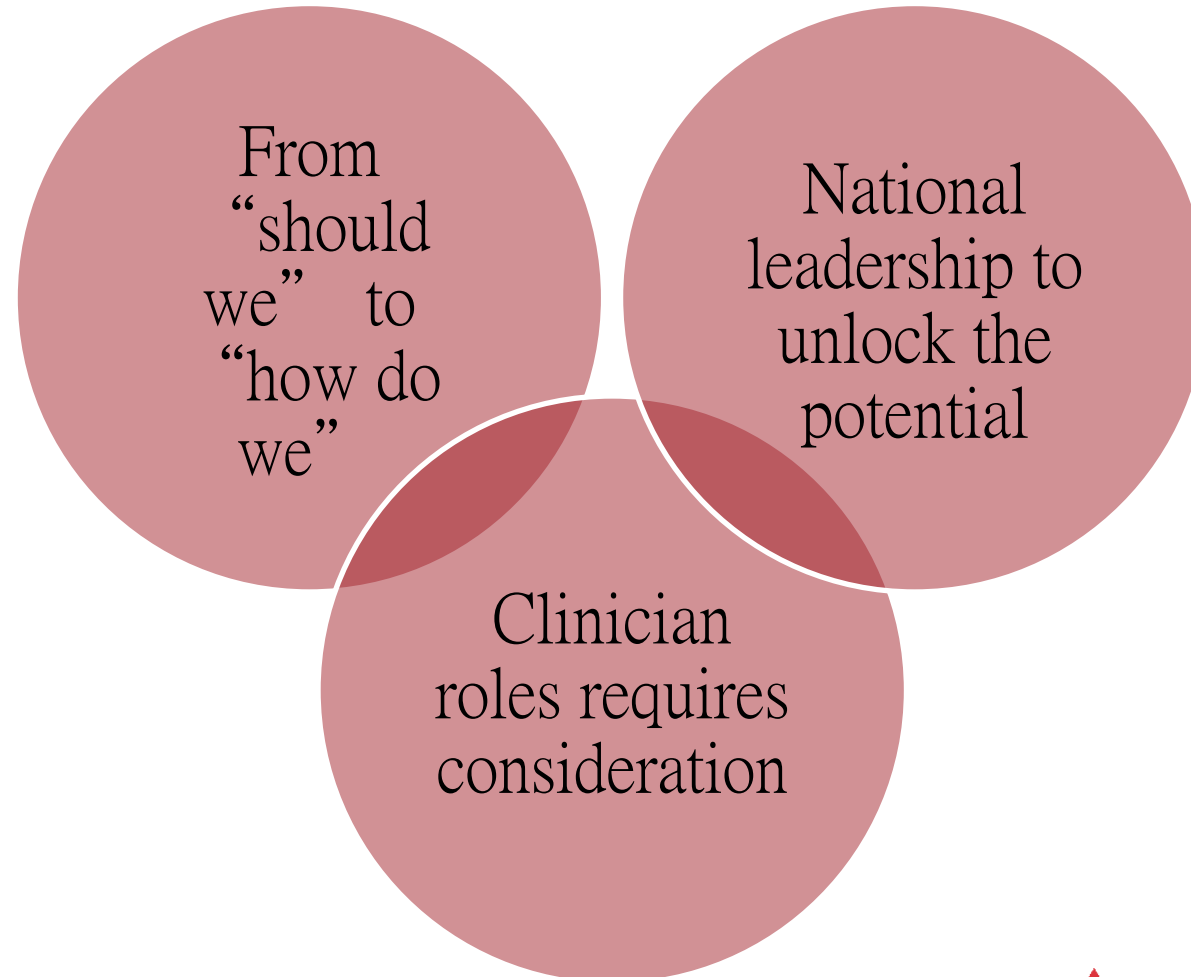




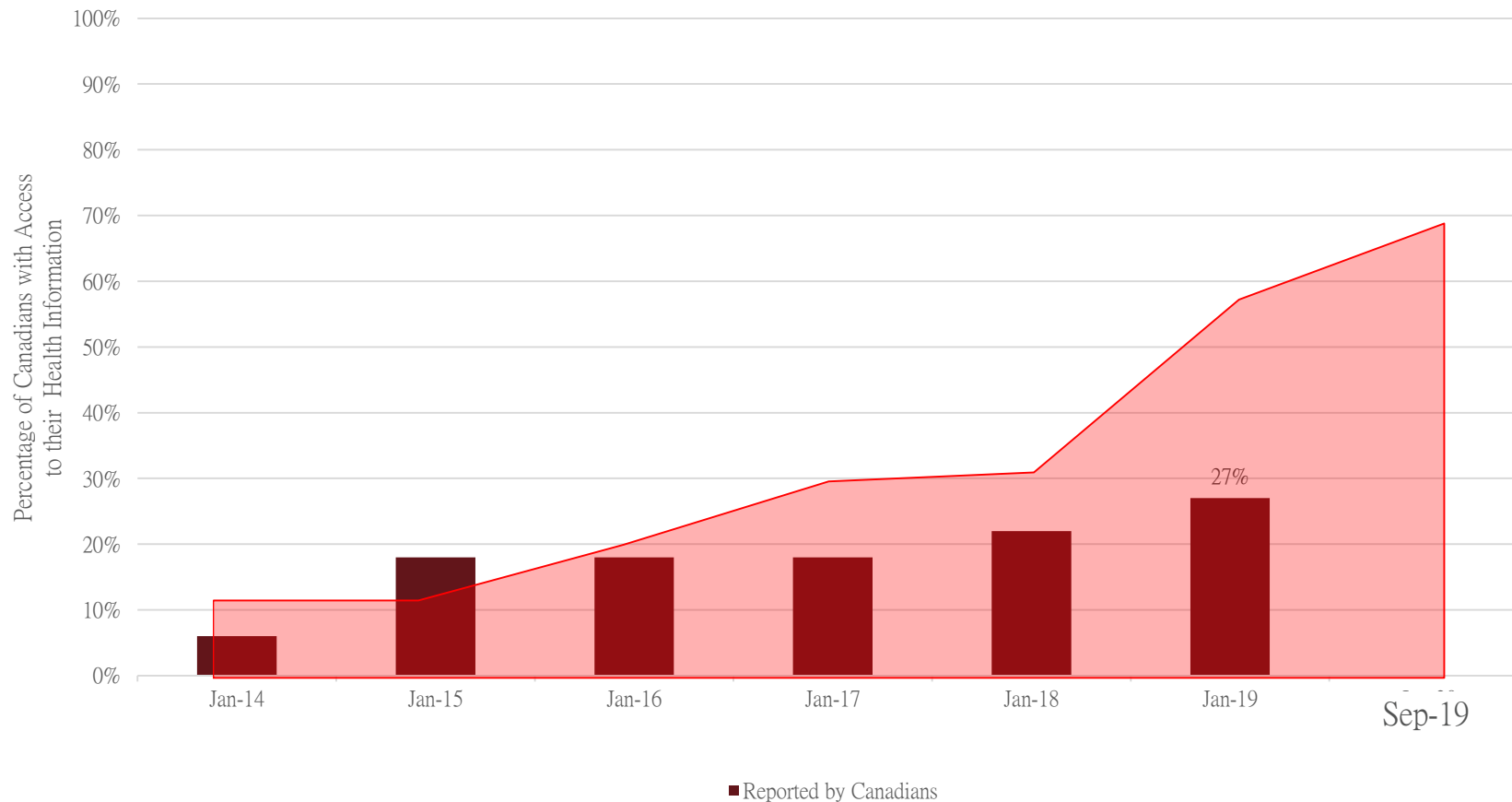
Citizen Access to Information – Global view

Insights from GDHP
international responses





In Canada, access to information has grown... but awareness and adoption lags



Actual availability of at least one element of record

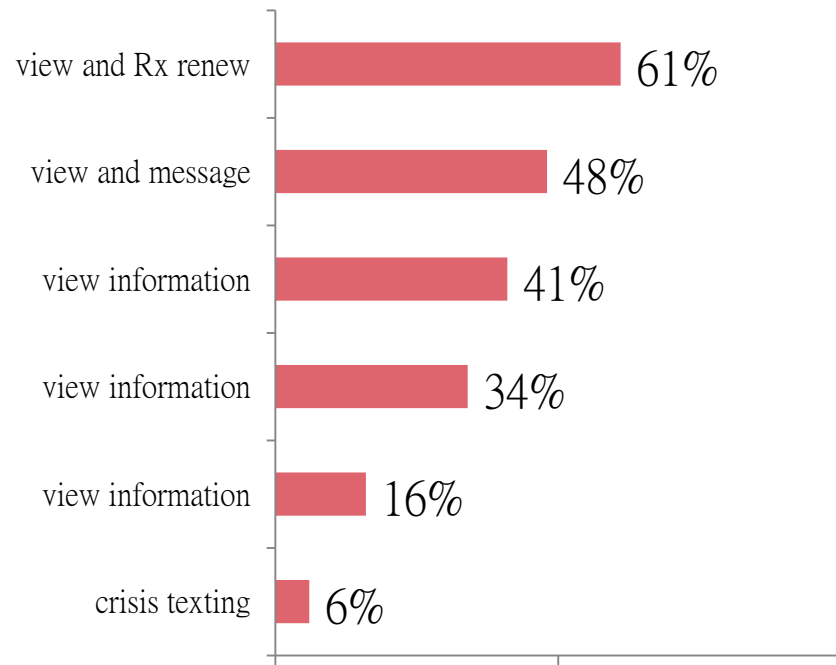




Benefits to Canadians are being demonstrated

better use of resources ... and better care

Patients who avoided an in-person visit



Patients with increased empowerment

